



### **Open Courses and Conference Testimonials**

*James was fantastic. I would certainly recommend courses by him to other colleagues. James has a very engaging delivery method.*

*The delivery was really excellent. Very good course with excellent insights into influencing etc.*

*James is very knowledgeable and his method of delivery and engagement is brilliant.*

*James had lots of really interesting and useful examples. Really good intro into this topic and great tools, ideas and examples to take away. I really enjoyed it and want to learn more.*

*Thank you so much for what has been an invaluable training course! The delivery of the training was exceptional and your generous and professional sharing of knowledge and experience made for a very enriching experience. You did a great job making the material relevant and keeping things interesting... we had multiple comments from participants about how much they enjoyed and found the course beneficial.*

*Sessions are always engaging with James. James has a very good delivery style and keeps you engaged in the topic being presented. He is also very good at engaging with individuals in getting points of understanding. Good pace and discussion.*

*James worked in a very professional, timely and attentive way during his assignment with us. He was able to engage the members of the board around the key issues and to help them reaching a consensus on some important points of discussion. His facilitation work made possible the emergence of tacit issues and ironed out some decisions in a very straight but at the same time respectful way.*

*James drew a beautiful roadmap for those encountering assurance processes.*

*The course fully met my expectations and learnt many key things in this area which were not known to me before the seminar. James is very knowledgeable and experienced which helped the discussions a lot.*

*I effectively learned a lot. James was able to explain the complexity and tried to make it simple. Nice balance of theory and practice. I liked the easy going atmosphere. James is one of my favored instructors. He is always very approachable and encouraging. He knows exactly how to trigger you to think. Exceeded my expectations.*

*Excellent course. James is very experienced and knowledgeable and shared lots with us. Very informative – many thanks.*



*Got a lot out of the course, appreciated the fact that it was just one day. A lot of content, but good, very informative. Learnt a lot; more likely to attend virtual courses now. (The course was) very focused with plenty of breaks. Pace was perfect (and) delegates had time to speak.*

*Bring him back every year – Root Cause Analysis next time please. He is fantastic!*

*Very engaging and easy to listen to, fabulous presenter.*

*Fantastic! I would like to see him back!*

*Bring him back next year!*

*He was great! Excellent job at engaging the crowd and keeping it relevant.*

*Excellent, high energy presenter, very enlightening.*

*Very knowledgeable, would like to have listened to his two-day class.*

*The course was very good and informative with James excellent presenter and training and using his wide range of experience and knowledge help illustrate the content.*

*James is always an engaging tutor. I came along with a view that I already had a fair knowledge about culture, I thought this training course would be a good way to supplement my knowledge and improve understanding. Well, improve understanding it did, but James did this by blowing away any pre-conceived ideas I had. James ensured we were all engaged, and through asking some really good questions about our experiences within the culture area, he was able to break down my assumptions and show me that my knowledge only just scratched the surface. This meant that by the end of the day, my ideas of culture had been completely brown down and then rebuilt.*

*Thank you so much for what has been an invaluable training course! The delivery of the training was exceptional and your generous and professional sharing of Pharma knowledge and experience made for a very enriching experience. You did a great job making the material relevant and keeping things interesting... we had multiple comments from participants about how much they enjoyed and found the course beneficial.*

*Rajani Nair, Amgen Inc, USA*

*The presenter was probably the best I've had on a IIA course. Excellent, very passionate and engaging.*

*Your course was excellent, I can't remember the last time I attended such a good, relevant and topical course.*

*I found the workshop that James delivered to be very helpful and very informative and think that it will benefit us all moving forward.*



*In my view every aspect of this course was excellent. The content and style were GREAT. There was very good participation & James does an excellent job of encouraging and facilitating this but at the same time controlling it so that it does not impinge on time management. Would highly recommend that you run this again and anything else James has to offer. These occasions can be a valuable “morale” booster and a good networking opportunity as well.*

*The workshop content and delivery was excellent, for both a refresher for experienced staff and for new comers. I would have no hesitation in recommending the course.*

*The courses are given on a structured way and very clearly. The underlying documentation is useful and available in pdf format. There is a lot of interaction with the students. The students can contribute to the choice of topics they are interested in.*

*Sessions are always engaging with James. James has a very good delivery style and keeps you engaged in the topic being presented. He is also very good at engaging with individuals in getting points of understanding. Good pace and discussion.*

*Very good feedback (for you) since 93% was in the 5 (Excellent) or 4 (Very Good) category.*  
Helena Abel, Professional courses organiser ACCA UK

*Thorough background knowledge. Grounded in practical audit processes and ideas to take back. Will recommend course with this tutor.*

*Thank you again for your participation in the conference. The feedback both onsite and through the speaker evaluation was extremely positive. Attendees found great value in attending your session and even quoted it as the best session of the entire conference! Many requested an encore performance and the opportunity to participate in a full day workshop due to the desire for more time to learn from you. I happily endorse you for any speaking opportunity that becomes available and look forward to again having you as a speaker at a future IIA conference.*

Sheena Majette, Managing Director, Conferences, The Institute of Internal Auditors, Global Headquarters

*Many of our delegates have attended the CIPFA Audit Conference for a number of years, making them a very discerning and often hard-to-please audience. James’s session on the challenges facing head of internal audit today was described by many attendees as one of the best of the conference, particularly in terms of relevance and focus.*

Rikki Ellsmore, CIPFA